



Ministry of Health of the Republic of Latvia

Information for Ukrainian citizens about health care services in Latvia

All the state funded healthcare services are available to you for free
For information, questions ☎ **80001234**
(Monday-Thursday 8:30–17:00, Friday – 8:30–15:00, in English and Russian).
☎ from foreign phone numbers: +371 67045005
Ministry of Health 🌐 www.vm.gov.lv
National Health Service 🌐 www.vmnvd.gov.lv



IN LIFE-SAVING SITUATION – ☎ emergency medical aid **113 or 112**

MEDICAL AID

General practitioner – consultations, prescriptions, referral to a physician–specialist, for examinations or analyses, vaccines etc. ✉ nvd@vmnvd.gov.lv, ☎ 80001234.

Doctor on duty – medical consultations, prescriptions, etc., beyond the general practitioner's business hours. Available in Riga and other larger cities. 🌐 <https://www.vmnvd.gov.lv/lv/> →
Kur saņemt medicīnisko palīdzību or ☎ 80001234.

Specialist of direct access – physician without a referral from the general practitioner: gynaecologist; oculist; paediatrician; children's surgeon; narcologist; dermatovenerologist (in case of sexually transmissible diseases); endocrinologist (in case of diabetes); oncologist, oncologist-chemical therapist (in case of oncologic disease); pneumologist (in case of tuberculosis); psychiatrist or children's psychiatrist (in case of mental illness); infectologist (in case of HIV or close contact with a HIV-infected person). 🌐 <https://www.vm.gov.lv> → Informācija Ukrainas pilsoņiem

Urgent medical aid point and hospital admission unit – urgent medical aid – sudden illness, exacerbation of chronic disease or injury. 🌐 <https://www.vmnvd.gov.lv/lv/> → Kur saņemt medicīnisko palīdzību or ☎ 80001234.

General practitioner's hotline ☎ **66016001** – phone consultations in case of a simple illness (minor injuries, scars, cold, fever, vomiting, bruises etc.). Business days 17:00–8:00, weekends, public holidays – 24 h, also in Russian.

Dentistry – state funded for children up to the age of 18, paid service for adults. For information ☎ 80001234.

PSYCHOEMOTIONAL SUPPORT –

free support services for adults and children 🌐 <https://www.vm.gov.lv> → Informācija Ukrainas pilsoņiem



COVID-19 (www.covid19.gov.lv/en) – **Testing** – in case of Covid-19 symptoms, state pays for laboratory test. No referral is required. ☎ 8303 (business days 8:00–18:00, weekends 9:00–14:00). **Vaccination** – at the general practitioner or ☎ 8989 (business days 8:00–20:00; weekends 9:00–18:00). Communication in Latvian, English or Russian. **Certificate** – not required upon entry in Latvia, for receipt of services and in other cases, passport of a citizen of Ukraine is required. Information – 8989 (business days 8:00–20:00, weekends 9:00– 18:00). About Covid-19 **isolation and quarantine** ☎ +371 67387661 (business days 9:00–16:00).

REQUIRED DOCUMENTS – prior to receipt of service – passport/visa or permanent residence permit. If no documents are held ☎ 80001234. No patient's co-payment (not applicable to paid services – find out in advance).